

Position: **Outside Service Attendant**

Location: **North Stonington**

Job Category: **Golf Operations**

Description: Lake of Isles Golf Club in North Stonington, Connecticut is excited to announce the exceptional career opportunity of Outside Service Attendant. Qualified candidates will thrive in a hospitality environment and be highly focused on providing superior service to the clubs managed by Troon.

Key Responsibilities of the Outside Service Attendant:

- Assists with the overall upkeep of the clubhouse, cart storage area and parking lot.
- Assists in the setup and execution of golf tournaments and outings.
- Provides sincere and courteous service to all guests with items such as bag handling and club cleaning.
- Maintains the cart staging area in a neat and orderly fashion, including the podium and bag drop area.
- Maintains the cart storage area and cart wash down area in a neat, clean and orderly condition.
- Prepares golf carts for play following the standards of Troon Golf.
- Assists in educating players regarding course policy, current cart policy, speed of play and so forth.
- Assists players by changing their golf spikes, if needed.
- Performs range maintenance such as: presenting practice facility with practice balls, bag stands, den caddies and/or ball pyramids, and maintains ball inventory over the course of the day.
- May direct start of play.
- Maintains accurate records of golfers renting clubs.
- Services the customer who is renting golf clubs and cleans rental clubs upon return.
- Assists with food and beverage activities.
- Cleans golfers clubs upon completion of play.
- Incorporates safe work practices in job performance.
- Performs other duties as required.

Minimum Qualification for the Outside Service Attendant:

- Must have high school education; or up to one month related experience or training; or equivalent combination of education and experience.
- Valid Driver's License is required.

Other Qualifications:

- Regular and reliable attendance.